IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Vincent P. Vaccarelli et al.

Application No.: 10/083,263 Group Art Unit: 3693 Confirmation No.: 4221

Filing Date: 2/25/2002 Examiner: Wong, Eric Tak Wai

For: CUSTOMER SATISFACTION SYSTEM AND METHOD

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

PETITION FOR EXTENSION OF TIME (FOR APPEAL BRIEF)

Sir:

It is respectfully requested that an extension of time under Rule 1.136(a), as specified below, be granted for filing an Appeal Brief due May 20, 2009.

✓ One (1) month - \$ 130.00
☐ Two (2) months - \$ 490.00
☐ Three (3) months - \$ 1100.00
☐ Four (4) months - \$ 1730.00
☐ Five (5) months - \$ 2350.00
☒ This Petition accompanies an Appeal Brief.

Please charge the fee for this extension of time, and any other fees which may be required under 37 CFR 1.16, 1.17, 1.21, and 1.136(a) (but not 1.18), to Deposit Account No. 24-0025.

Respectfully requested,

/Jeannette M. Walder, Reg. #30,698/

Jeannette M. Walder

Signature under 37 CFR 1.33 & 34

Registration No. 30,698

Telephone No. 714-565-1700

Customer No.: **25453** Date: **June 19, 2009**